

# FocusHealth Transparency

Auxiant's website, [www.auxiant.com](http://www.auxiant.com) can provide you with online access to your personal health care account information.



Chat online with an Auxiant customer service representative – live! Click on the **Auxiant Live Chat** button at the top of the webpage.

Your plan has steerage to the Highest-Quality / Lowest-Cost providers; click here to view your list of Preferred Plus Providers.

**FocusHealth Transparency** FocusHealth scores (both Cost and Quality) are on 100 point scales: 100 being the best, 0 the worst, and 50 exactly average. Hospitals with the best combination of cost and quality score provide the best value. Remember: the higher the costscore, the lower the price.

Icons denote the ranking of the combination of Cost and Quality. Look for a Green Thumb for hospitals that provide the best hospital value – both quality and cost.

Overall Hospital Scores (Inpatient and Outpatient)			
	General Hospital	Midwest Hospital	City Hospital
CostScore	68	38	44
Quality	97	50	98

\* Quality score adjusted based on additional data provided.

Use the search options below to compare specific hospital services:

Select a type:  Select a service:

	General Hospital	Midwest Hospital	City Hospital
CostScore	70	23	28
Quality	93	10	98

## With FocusHealth, you can:

- Compare hospital quality and cost for in-patient and out-patient services
- Link to network providers
- Access Preferred Plus Providers
- Access to non-Preferred Plus referral form
- Contact customer service - Auxiant Live Chat
- View enrollment and claim information, print EOB's, and track claims
- View deductibles and out-of-pocket amounts
- Access plan documents and amendments
- Link to Prescription Benefit Manager (PBM)
- Research health topics

## GETTING STARTED

To register on the site, use the steps listed below:

1. Go to [www.auxiant.com](http://www.auxiant.com).
2. Click **Register**.
3. Click **Plan Member Registration**.
4. Complete the **Member Registration Form**. Please have your **group number** and **member ID** available.
5. Click on the **Next** button once the fields are completed.

If you have any problems with the site, please contact **Auxiant** at **1.800.279.6772**

[www.auxiant.com](http://www.auxiant.com)

**Auxiant**  
Your Integrated Benefits Partner